

	MANAGEMENT POLICY	Ref. no.:	MP-F02
		Issue:	A
		ALTUS WIND d.o.o	

The quality of our services and the reduction of negative impacts on the environment are a prerequisite for achieving the long-term goals of ALTUS WIND d.o.o.

We act in accordance with the requirements, needs and expectations of our clients and in compliance with domestic and foreign legal and other requirements.

Our guiding principle is client satisfaction, which we achieve in the following ways:

- Client requests are consistently considered, as they have a decisive influence on the results of process activities,
- We obtain and maintain a system to manage market / client feedback,
- We ensure quality at all stages of the business process, and we establish and maintain it in an organised way within our management systems,
- We develop the competence of our staff through continuous training,
- We commit external providers to quality, clean environment,
- We are committed to protecting the environment, including pollution prevention, and to finding innovative solutions to reduce our negative impact on the environment,
- We regularly monitor and comply with environmental legislation and comply with legal and other requirements,
- We integrate all aspects of social responsibility and sustainable development to contribute to a better society and a cleaner environment.

The detailed provisions of the Governance Policy are covered by the Code of Conduct.

Maribor, 06/05/2024

Manca Raušl Kodrič
Director

